Hôtel le Calme des Pins ♦ ♦

General terms and conditions

Room prices:

- The continental breakfast served in your bedroom or the buffet breakfast are both priced at 8.80 € per adult and 5 € for a child of 6 or younger
- We can add a spare bed for a child under 10 or a cot to the room for an extra 10 € per day. Please indicate when booking (x number of nights)
- We are happy to welcome pets on the undestanding that they behave appropriately - 8.50 € extra per day. Please indicate when booking (x number of nights) .
- Our prices include all relevant taxes and services barring the town's tourist tax which applies between May and September and which must be paid at the hotel (0.65 € per person per day) .
- **21 closed parking spaces at 8.50 € per day net - bookable at the same time as you book your room.**
- **Restaurant: open between 15th June and 15th September in the evening** (closed on Wednesday and Thursday).
- **Deposit:** At the time of booking, a deposit will be taken from your bank card (100% for one night, 50% for two nights and 30% for three or more nights). In the event that you forget to request a particular service (breakfast, pet, etc.) you can settle the amount at the hotel. On receipt of the deposit, your booking becomes definite. Any change to the dates or number of people should be communicated in writing (letter, e-mail or fax) and will necessitate agreement from the hotel.

Cancellation insurance:

We would recommend that you purchase our cancellation insurance:

- 10 euros for a stay of 1 to 2 nights
- 20 euros for a stay of 3 or more nights

This insurance guarantees the reimbursement of your deposit after deduction of a 15 euro fee for paperwork. We must be informed of the cancellation by 8am (French time) at the latest on the planned day of arrival. This cancellation insurance is valid under the following circumstances:

- Accident to or death of the insured party, his or her spouse, or a member of his or her close family
- Redundancy of the insured party or of his or her spouse occurring after the original booking
- Serious damage occurring at the main residence (fire, flooding, theft, natural disaster)
- Transport problems (train, plane) resulting from a strike, mechanical problem or an accident
- In order to be accepted, the cancellation of the stay must be notified (with documentary evidence) by registered mail and be solely due to the above mentioned reasons. The cancellation insurance must be paid at the same time as the deposit

Please indicate at the time of the booking. No cancellation insurance can be taken out once the booking has been confirmed.

Cancellation:

If a stay is cancelled up to 30 days before the arrival date and no insurance has been taken out, the deposit, after a deduction of 15 euros for paperwork, can be used for another stay of the same duration which must take place within a year of the cancellation. If the deposit is not used, it will not be reimbursed.

If a stay is cancelled within 30 days of the arrival date and no insurance has been taken out, no reimbursement can be made nor can the deposit be used for another stay. This applies to a stay being disrupted for any reason; the owner will keep the deposit in compensation for those sums that have not been received.

Arrival and departure times:

Rooms are available from 2pm onwards (if you arrive before this time we can look after your luggage). The hotel is open from 7.30am to 9.00pm and we would ask you to inform us if you expect to arrive after 9.00pm so that we can give you the night code for the hotel entrance.

On the day of your departure, we would ask you to vacate your room by 11am.